

# Online VA Prescription Tracking

Available on My HealtheVet  
[www.myhealth.va.gov](http://www.myhealth.va.gov)



## Easy as One, Two, Three!

- 1 Go to **My HealtheVet** at [www.myhealth.va.gov](http://www.myhealth.va.gov), then to the home page to log in\*
- 2 Go to the **Pharmacy** tab
- 3 Select the **Refill My Prescriptions** or **Prescription Refill History**. Once there, you can access the red **“Track Delivery”** button



**My Health, My Care: 24/7 Online Access to VA**

*\*To refill your VA prescription, you must have an Advanced or Premium My HealtheVet account.*

# With **Track Delivery** on My HealtheVet you can:

- Track Delivery of a VA prescription which was mailed in the last 45 days, anytime and anywhere you have access to the Internet
- Know when your prescription package should arrive to your home or address of record
- View details about tracking information on each prescription
- Know if other items are included in the same delivery package

*\* The Track Delivery feature is not available for medications that are dispensed and mailed from your local VA pharmacy. Use your routine methods of tracking for these medications.*

*\* To refill your VA prescription, you must have an Advanced or Premium My HealtheVet account. Simply go to the "Register Today" button on the My HealtheVet home page at [www.myhealth.va.gov](http://www.myhealth.va.gov) to get started.*

## **Need Help or Have Questions?**

*Help with Track Delivery is available through the My HealtheVet Help Desk.*

Contact the Help Desk online by selecting the **Contact MHV** tab in *My HealtheVet*.

Call the Help Desk directly at **1-877-327-0022** or **1-800-877-8339** (TTY), Monday – Friday, 7 a.m. – 7 p.m. (Central Time).

*For questions about your medication, contact your primary care provider or local VA pharmacist. The telephone number is printed on your prescription label.*

**VA**



**U.S. Department of Veterans Affairs**

Veterans Health Administration